## GENERAL TERMS AND CONDITIONS FOR CONTRACTING WIRELESS INTERNET ACCESS SERVICE

## Conditions of Provision of wireless Internet-Access Services subscribed between IFEMA and the user contracting these services.

- 1.- The access service will be provided through a username and a password. Those are necessary to access the service. It is Exhibitor responsibility to keep them. If the user forgets or loses them, he will be able to request them from Servifema. For this purpose the Exhibitor should contact Servifema and provide the following information: trade name and VAT number provided for the purchase. If the user cannot provide the information mentioned above, username and/or password will not be reminded or replaced, and the amount paid for the service will not be refunded.
- 2.- The prices of the provision of services for wireless Internet access will be those set forth in the current services catalogue.
- 3.- It is strictly forbidden to exhibitors to deploy or set up any wireless access points which work under 802.11b, 802.11g, 802.11a, 802.11n or 802.11ac standards. The aim of this rule is to avoid interferences problems between the access points deployed by one exhibitor and both the access points deployed by IFEMA, as those interferences could mean any Wi-Fi network not to work.
- 4.- If for any reason, the IFEMA Wi-Fi Service does not meet exhibitors needs, the exhibitor shall request IFEMA's authorization to deploy its own Wi-Fi network through the fulfillment of the Authorization Form. The exhibitor shall reveal the reasons why the Wi-Fi Service provided by IFEMA cannot be used, the details and configuration of the network desired to deploy and the purposes for which it will be used.
- 5.- IFEMA keep the right to deny the authorization if, under their consideration, Wi-Fi service at IFEMA is able to cover exhibitors needs, or if they consider that the network requested by the exhibitor may harm other exhibitors use of the service.
- 6.- In any case, it is strictly forbidden to deploy any Wi-Fi access points which provide free Internet access to trade fair visitors, except if IFEMA authorization is held.
- 7.- There is no relationship or association of any kind between IFEMA and any website or with the owners of the websites to which the USER accesses through the services provided by IFEMA, therefore IFEMA does not assume any responsibility for the contents included in the webpages the USER connects to, which are websites belonging to independent companies having no association or relationship with IFEMA. IFEMA cannot previously visualize any content included on any webpage, nor can it edit,

suppress, change, eliminate, suppress, control, revise or restrict access to any content included on any webpage prior to its transmission to the USER, therefore IFEMA does not guarantee that the contents of the webpages accessed through the services that IFEMA provides will be constantly updated, that they will be in keeping with the law, with morals, good faith and/or good conduct. IFEMA does not guarantee their exactitude, legality, truth and/or exhaustiveness, or that they will be useful to the USER or that they will not contain any kind of error, consequently, IFEMA does not assume any liability for any damage to the USER or any third party may fail to obtain unless they are solely and exclusively the fault IFEMA itself. Neither does it assume liability when the USER or the persons to whom he must answer are those who caused such damage, or else when the USER finds himself damaged due to any content, information, opinion, manifestation and/or datum to which the USER or any other third party accesses or acquires by means of any webpage to which he has accessed through the services provided by IFEMA.

Although it will make every technical and organizational effort necessary, IFEMA does not guarantee that the services provided will function with absolute, constant, reliable security and permanently, without delay or interruptions, so IFEMA does not hold itself liable for any damages suffered by the USER or benefits he or any third party may fail to obtain due to them as also due to any circumstance of force majeure, fault or error in the communications lines, or to the faulty provision or breakdown of the Internet network.

IFEMA shall not be liable for any damage caused to any USER or to third parties, either for earnings failed to be obtained by any USER and/or third parties, caused directly or indirectly by the use and/or access and/or connection to the Services provided by IFEMA and/or webpages linked to it, thus not being liable for any damage caused to any USER and/or third parties, either for earnings failed to obtained by any USER and/or third parties due to incorrect functioning, defects, faults and/or damage caused, total and/or partial, to all hardware, software and/or data programmes belonging to the USER and/or third parties, as also the loss, alteration and/or damage, total or partial, to information contained on magnetic supports, disks, tapes, diskettes and others belonging to the USER and/or third parties, as also computer viruses or of undesired alterations or changes to all information, documents, files, databases, hardware and/or software belonging to the USER and/or third parties.

IFEMA shall not be liable for any damages and/or earnings failed to be obtained by any third party due to the use of his bank data without his consent by any USER who contracts the services provided by IFEMA.

8.- The USER shall access and use the services provided by IFEMA, refraining from carrying out, in any way or by any means, any kind of illegal action and/or omission that implies any kind of damage to IFEMA, to third parties and/or other users, or that implies any damage and/or violation or attempt at damage or violation to IFEMA's system or infrastructure, as also its security system. In such cases IFEMA shall be exempt from any liability, reserving itself the right, immediately and without prior notification, to restrict, prohibit, suspend, terminate and/or deny, temporarily or definitively, partially or totally, said USER or any third party who at the IFEMA's criterion acts on behalf of the USER, access to the services provided by IFEMA.

The USER is responsible for the truth and exactitude of the information and personal particulars supplied to IFEMA when contracting its services. IFEMA shall not be liable in the supposition of falseness in the information and personal particulars supplied by the USER. In any case, the USER expressly declares to be over 18 years of age.

The USER shall be responsible for all the damage which either by deceit, negligence or fault he causes IFEMA in complying with this contract.

9.- The parties to the contract, expressly waiving their own jurisdiction if it is different, submit, for the solution of any controversy deriving from the interpretation and/or execution of the present contract, to the Jurisdiction and Courts of the city of Madrid, as this is the place of compliance with the obligation. The law applicable shall be the Spanish one.